

# GUIDE - Facilitating Training of Adults with Learning Difficulties for Professional Development Project No. 2023-1-IT02-KA220-ADU-000160459

**Lesson Plan for DYSPRAXIA** 





Title of the lesson: Basic Communication Skills and Getting Ready for a Job Interview	Subject: Communication Skills	Duration: 180 minutes
Learning objectives:	Learning outcomes:	
By the end of the session, learners will:  After participating in the lesson, learners will be able to:		
<ul> <li>Understand how communication is influenced by listening, perception, and behavior.</li> <li>Identify key elements of active listening and respectful conversation.</li> <li>Recognize the role of communication in job interviews</li> <li>Practice sharing personal strengths and answering common interview questions.</li> <li>Gain confidence in presenting themselves during a job interview.</li> </ul>	<ul> <li>Identify how poor communication behaviors (e.g., interrupting, ignoring, changing topics) affect conversations</li> <li>Demonstrate active listening techniques (e.g., paraphrasing, eye contact, nodding) in dialogues.</li> <li>Explain how differences in perception can lead to misunderstandings in real-life situations.</li> <li>List at least three qualities of a good conversation and relate them to their own experience.</li> <li>Evaluate examples of good and bad interview behavior and justify their opinions.</li> <li>Name at least one personal strength and explain how it can be an asset in a work setting.</li> <li>Respond to 3–5 common interview questions using prepared sentence starters.</li> <li>Participate in a mock interview as both interviewer and interviewee, using respectful communication.</li> <li>Reflect on their own performance and express increased confidence in their communication skills.</li> </ul>	
Teaching strategies:	Instructional methods and procedures:	
<ul> <li>Experiential learning</li> <li>Peer learning</li> <li>Visual and verbal scaffolding</li> <li>Reflective questioning</li> <li>Positive reinforcement</li> </ul>	<ul> <li>Interactive presentations</li> <li>Role-play</li> <li>Group discussions</li> <li>Guided practice</li> <li>Observation and feedback</li> <li>Use of handouts and visual aids to reduce cognitive load</li> </ul>	and support learners with dyslexia or lower literacy
Introduction / Warm-up: Back-to-back drawing (described below)	Brief description of activities:  Warm-up Drawing Game – Demonstrates communication, clarity, Bad Listening Role-Play – Highlights how common behaviors affect	
Solowy	Active Listening Practice – Builds respectful, attentive listening skills	Mock Interview Role-Play.

Point of View Exercise – Shows how perception influences communication.





Participants take turns acting as



What Makes a Good Conversation? – Learners co-create a list of communication elements.

Interview Behavior Voting – Learners evaluate examples of good/bad interview behaviors.

Personal Strengths Sharing – Builds confidence in self-expression.

Practice Answering Questions – Learners use sentence starters to respond clearly. Mock Interviews – Simulated interviews with role-switching and feedback.

Reflection and Wrap-Up – Learners identify personal takeaways and rate their comfort level.

interviewers and interviewees, using real interview questions and sentence starters. They practice applying communication strategies learned earlier, such as active listening, respectful tone, and highlighting personal strengths.

#### Resources and tools:

- Four handouts
- Slides
- Visual aids
- Flipchart or whiteboard for group input
- Timer for role-play rounds
- Printed "Top 5 Interview Tips" for take-home use

## **Differentiation and Adaptation:**

- Minimize activities requiring fast handwriting, drawing, or intricate physical actions.
- Accept spoken, recorded, or typed responses.
- Avoid tasks that require precise hand-eye coordination or complicated body positioning
- Ensure classroom layout is open and safe with minimal clutter.
- Break activities into clear, numbered steps—show them both visually and verbally
- Reinforce instructions frequently and use visual checklists for multi-step tasks.
- Allow extra time to complete activities
- Give gentle time reminders and avoid rushing transitions.
- Offer low-pressure participation options—e.g., pair or small group sharing instead of full group
- Celebrate effort over outcome.
- Emphasize that it's okay to make mistakes—this helps reduce anxiety around physical challenges.

### Assessment methods:

self-reflection

	TEACHING AND LEARNING STRATEGY			STRATEGY
Time	Content	Tutor Activities	Learner Activities	Assessment Method and evidence
15'	Warm-up	The trainer pairs up	The participants cannot look at each other or	• The trainer asks the group to evaluate
	activity:	participants - they sit	show their drawings to each other; they can	the activity:
	Drawing	down back-to-back, facing	only communicate verbally.	<ul> <li>How did you feel during this</li> </ul>
		away from each other.		activity?







5'	Communicati on process - presentation	<ul> <li>Each participant receives a drawing they have to describe to each other, a pen, and an empty sheet of paper.</li> <li>Drawing available in Handout I</li> <li>Slides 3-5</li> <li>Suggestions:         <ul> <li>Allow participants to opt out of drawing and just observe or describe.</li> <li>Focus discussion on clarity of instructions rather than drawing accuracy.</li> </ul> </li> <li>The trainer gives a simple visual presentation on the communication process.</li> <li>Slides 6-8</li> </ul>	<ul> <li>Participants take turns, both taking on the role of the person describing the image and the person drawing the described image.</li> <li>After completing both drawings, participants stand up and show their drawings to each other, comparing the original and the copy.</li> </ul>	<ul> <li>Was it difficult to give the instructions/draw the image?</li> <li>Was it easy to describe or understand? What made it hard?</li> <li>How could this happen on a job or in your personal lives?</li> <li>The trainer concludes that the message we intend to send and how that message is received can vary.</li> </ul>
15'	Activity I - Are you listening?	<ul> <li>The trainer puts participants into groups of three.</li> <li>Each participant is assigned a role: the</li> </ul>	<ul> <li>Participants draw slips of paper, which the trainer hands out, to find out what their role is.</li> <li>Each participant reads the instructions on their slip of paper before starting the activity.</li> </ul>	<ul> <li>After the conversations finish, the trainer asks the participants to evaluate the activity:         <ul> <li>How did you feel during the activity?</li> <li>What happened?</li> </ul> </li> </ul>







- speaker, the listener, and the observer.
- Instructions for participants are available in Handout 2.
- Slides 9-10
- Suggestions:
  - Avoid tasks
     requiring fine
     motor notes—
     observers can give
     oral feedback
     instead of written.
  - Support partners who may struggle with speech by offering sentence starters.

- Each listener receives a different instruction on their slip of paper (alongside the instruction not to show the paper to anyone else):
  - Listen carefully and ask relevant questions at an appropriate time.
  - o Give advice you weren't asked for.
  - Interrupt and prevent the speaker from finishing their sentence.
  - Don't make eye contact with the speaker.
  - Laugh when the speaker is serious.
  - Talk to someone else while the speaker is talking.
  - Change the subject frequently.
  - Compliment the speaker frequently.
  - Put the speaker down.
  - Look around the room and appear distracted while the speaker is talking.
  - Be shocked or offended by what the speaker says.
- The speakers receive the instruction to think of something they feel strongly about or about a work-related experience (such as the first day on the job) and to be prepared to speak on this topic for two minutes.
- The observers receive the instruction to silently note all interactions between the

- What did the observers notice?
- What did the speakers notice?
- What instructions did the listeners have?
- Connect to real life: "Have you ever had a colleague or customer like this?"
- The trainer asks concluding questions:
  - Did you feel that the listeners were listening?
  - How does it make you feel when someone doesn't listen to what you are saying?
- The trainer can write down all participants' responses on the board or the flip chart.
- Key Message: Poor listening makes people feel frustrated and leads to mistakes.







		listener and the speaker. They should remain
		silent during the entire conversation.
5'	Active Listening - Presentation	<ul> <li>The trainer gives a simple visual presentation on the introduction to active listening and tips for active listening in communication</li> <li>Slides I I-15</li> <li>Suggestions:         <ul> <li>Allow learners to</li> <li>sit where they feel</li> </ul> </li> </ul>
		sit where they feel physically comfortable.  Avoid tasks requiring hand gestures or forced eye contact (which may be difficult).  Focus on tone of voice and respectful language rather than posture or body language.







15'	Activity 2 - Good listener	<ul> <li>The trainer pairs up participants.</li> <li>Slides: 16-17</li> </ul>	<ul> <li>In pairs, participants select another topic they feel strongly about and carry on a dialogue with one person, beginning the discussion and the partner listening.</li> <li>Speakers are instructed to check if the listeners are listening actively.</li> <li>Participants then change roles from speaker to listener.</li> </ul>	<ul> <li>After both participants have experienced both roles, the trainer reviews the activity with the participants.         <ul> <li>What did the speaker notice?</li> <li>What made you feel heard?</li> </ul> </li> <li>Speakers give feedback on their partner's listening skills and explain what examples of active listening strategies they noticed.</li> <li>Participants also compare how they felt in the previous (Bad Listener) activity.</li> <li>Key Message: Active listening builds respect and avoids conflict.</li> </ul>
20'	Activity 3 - Point of View	<ul> <li>In the first part of the activity, the trainer groups participants into groups of 4.</li> <li>One participant from each group goes to the trainer (one after the other) and is shown an image.</li> <li>Each participant sees a different image of the construction created by Arie Berkulin from 1977, titled Swing.</li> </ul>	<ul> <li>The participants return to their group and describe what they saw to the other group members, who then have to draw the image according to their instructions.</li> <li>In the second part of the activity, the trainer asks the groups to show what they have drawn, checks with the person who saw the image how accurate the drawings are, and the rest of the group to guess what the object is.</li> <li>The trainer reveals that all groups saw and drew images of the same object, the Swing construction. The shape of the construction depends on the viewer's location.</li> </ul>	<ul> <li>The trainer points out that, similarly, perceptions of the same situation may vary from person.</li> <li>The trainer asks the participants to share situations from their work or personal life where miscommunication might have happened due to a difference in perception.</li> </ul>







	<ul> <li>Slides 18-20</li> <li>Suggestions:         <ul> <li>Minimize</li> <li>comparison</li> <li>stress—use this</li> <li>activity to discuss</li> <li>differences in</li> </ul> </li> </ul>		
	understanding, not drawing accuracy.		
10' Discus What is a good convert ?	sion:  • The trainer asks the participants what makes a good conversation.	<ul> <li>The participants contribute ideas like "eye contact," "listening," and "clear speaking."</li> <li>The participants help co-create the list.</li> </ul>	<ul> <li>The trainer asks:         <ul> <li>What communication skills did you practise so far?</li> <li>Do you think those could help in a job interview?</li> </ul> </li> <li>The trainer summarizes that the participants already know how to have a good conversation and that a job interview is just that — a conversation where you get to show what you can do.</li> <li>Key message: A job interview is a conversation, and you already know how to be a good communicator.</li> </ul>







		<ul> <li>Have you ever had one?</li> <li>What was it like?</li> <li>Slides 22-37</li> <li>Suggestions:         <ul> <li>Use sticky notes or pre-written flashcards to avoid handwriting.</li> <li>Ask learners to vote or sort cards rather than generate long lists from scratch.</li> <li>Allow oral contributions to be added by the</li> </ul> </li> </ul>		
		trainer on the		
15'	Activity 4 - Interview Dos and Don'ts	<ul> <li>board.</li> <li>Trainer shows examples of good and bad behaviour – participants decide what's OK or not OK in an interview - slides 23-38</li> <li>The trainer asks: <ul> <li>Would this help in an interview?</li> </ul> </li> </ul>	<ul> <li>The participants vote thumbs up/down, and explain their answers.</li> <li>They discuss what's expected by an employer</li> </ul>	<ul> <li>The trainer notes which behaviors learners correctly identify.</li> <li>The trainer asks:         <ul> <li>Which behaviours made you feel confident?</li> <li>Which ones might make a bad impression?</li> </ul> </li> <li>Key message: First impressions matter — even small behaviours show</li> </ul>







		The trainer explains why		employers whether you're ready for
		certain behaviors matter.		the job.
		<ul><li>Suggestions:</li></ul>		
		<ul> <li>Avoid any</li> </ul>		
		requirement for		
		writing responses		
		or notes.		
		<ul> <li>Allow learners to</li> </ul>		
		stand or move to		
		"Good Idea" /		
		"Not a Good		
		Idea" sides of the		
		room (if space		
		permits), but		
		provide seated		
		options.		
10'	Activity 5 -	The trainer facilitates	Learners name one personal strength aloud	The trainer asks:
	Personal	group sharing.	(with or without prompts). Others can help	<ul> <li>How did it feel to say</li> </ul>
	Strengths	<ul> <li>What are you</li> </ul>	suggest strengths.	something good about
	Circle	good at?	• The learners use <u>Handout 3</u> to help them	yourself?
		The trainer asks learners	with their answer.	<ul><li>Was it difficult? Why?</li></ul>
		to think of strengths (e.g.,		<ul> <li>Was it easier when others</li> </ul>
		being on time, helping		helped?
		others, working with		Key message: Everyone has strengths
		their hands).		— knowing yours helps you speak
		• Slides 38-39		with confidence in interviews.







15'	Activity 6 - Common Interview Questions	<ul> <li>The trainer introduces 3–5 questions with pictures or icons such as:         <ul> <li>Tell me about yourself.</li> <li>What are your weaknesses?</li> <li>Can you tell me about your last job?</li> <li>Where do you see yourself in one year?</li> </ul> </li> <li>The trainer gives sentence starters in Handout 4.</li> <li>Slides 41-42.</li> <li>Suggestions:         <ul> <li>Use peer pairing for extra support—allow stronger readers to help partners.</li> </ul> </li> </ul>	<ul> <li>In pairs, learners practise simple answers using the sentence starters.</li> <li>They take turns asking and answering.</li> </ul>	<ul> <li>The trainer asks: <ul> <li>Was it easy to answer?</li> <li>What helped you know what to say?</li> <li>Did you hear anything from your partner that you liked?</li> </ul> </li> <li>Key message: You don't have to say a lot — clear, honest answers are enough to show who you are.</li> </ul>
20'	Activity 7 - Role play	<ul> <li>The trainer pairs up the learners.</li> <li>The trainer supports learners in pairs to practise interviews using</li> </ul>	<ul> <li>Learners take turns acting as interviewer and interviewee.</li> <li>Use sentence starters and visual aids to guide their conversation.</li> </ul>	<ul> <li>The trainer asks:</li> <li>How did it feel to do the interview?</li> <li>What did you do well?</li> <li>What could you improve?</li> </ul>







question cards. Switch	Key message: Practicing helps you feel
roles after 5 minutes.	more confident. You can learn to talk
• Slides: 43-44	about yourself in a clear, respectful
Suggestions:	way
Role play can be	
daunting for	
learners with	
dyspraxia,	
especially if	
speech or	
memory are	
affected. Offer:	
■ Support	
scripts	
with large	
font and	
minimal	
text	
■ Optional	
prompts	
or picture	
cards	
■ Freedom	
to sit, use	
notes, or	
record	
answers	
■ Keep each	
round	







short and focused on	
one	
question.	







5' Reflection and Wrap-Up

- The trainer presents a visual poster or prints with "Top 5 Interview Tips."
- The trainer reads each one aloud with the group and explains them.
- The trainer asks the group:
  - O What went well?
  - What felt hard?
- The trainer provides coloured smiley faces or traffic light cards to show how they feel about interviews now.
- Slides: 45
- Suggestions:
- Use color-coded reflection cards:
  - = I feel ready
  - = I'm a bitnervous
  - = I need morepractice
  - Let learners write or draw one thing they're proud of.

- Learners follow the top 5 interview tips, ask questions, and take home their copy of the tips.
- Learners choose a colour to express their comfort level and say one thing they feel more confident about.
- The trainer asks:
  - Which tip is most useful to you?
  - What's something new you learned today?
- Key message: With the right preparation, you can do a great job in interviews — and show what makes you a great worker.
- The trainer asks:
  - What will you remember for next time?
  - How can you keep practising this?
- Key message: You've already made progress. Even if you're nervous, you can prepare and do well.





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